

Li An 李安



Head of Experience Management / Product Experience Lead AI Productization & Product Experience Management

Experience and productization leader for complex technology products. Over 10 years in cloud and enterprise software, growing from interaction design into experience management, platform operations, organizational governance and cross-functional delivery. Strong at stepping into ambiguous environments to clarify scope, structure decisions and align stakeholders, turning abstract capabilities into clear, usable and sustainable product systems.

Base

Born 1990 / CPC Member / Shanghai Master's | Design Studies · Southeast University Bachelor's | Industrial Design · Huaqiao University School of Mechanical Engineering

Domain

Cloud / Complex Technology Products
Platform Operations / AI Infra

Experience

UCloud 2016.07 - 2026
Experience Management Manager /
Platform Operator

Certificate

PMP / IELTS Band 6
Management / AI Programs

Target Roles

- Head of Experience / Design Team Lead
- Product Experience Lead / Platform Product Lead
- Innovation Program or Cross-functional Delivery Lead
- Operations, governance or quality leadership roles

Capabilities

- Deep experience across IaaS/PaaS, public-cloud consoles, billing, compliance, internal platforms, mobile and AI infrastructure products.
- Combine experience judgment, product thinking and delivery leadership to clarify scope and move ambiguous initiatives forward.
- Build governance systems, review mechanisms, knowledge assets and team-development structures, not just project outputs.
- Continuously translate methods into reusable workflows for design analysis, documentation and AI-assisted delivery.

Software & Tools



Experience

2023 - 2026

UCloud | Front-end & Experience Center

Experience Management Manager

- Led experience reviews, quality governance and design-capacity coordination across public-cloud consoles, internal platforms, web journeys, mobile, AI/GPU and custom solutions.
- Managed interaction design and user research teams while establishing documentation standards, delivery templates, review mechanisms and launch-acceptance flows.
- Stepped in where product roles were missing to clarify scope, shape decisions and align cross-functional teams around delivery.
- Rolled out AI-enabled workflows for PRD parsing, design analysis, automated QA, documentation and front-end delivery support.

2016 - 2022

UCloud | Public Cloud / Web / Internal Platforms

Interaction Designer / Enterprise Product Experience Lead

- Owned experience design across compute, networking, storage, billing, compliance, security, monitoring, logging and alerting domains in complex enterprise environments.
- Worked on purchase flows, registration, website redesigns, CRM and release systems, covering workflow modeling, solution design, stakeholder reviews and implementation QA.
- Used research, usability testing, competitive analysis and feedback analysis to diagnose issues and support product decisions.
- Product Owner, Documentation Platform (2018 - 2026):** led platform planning, iteration and operations, including collaboration, publishing, permissions, quality control, templates, FAQs and AI-assisted editing workflows.

AI Enablement

AstraFlow: First-release Productization

Stepped in early to shape user flow, information architecture and prototype direction around model capabilities, release scope and developer-facing product paths.

Documentation Platform: Long-term Operations

Ran the platform as an ongoing product, building stable collaboration, publishing, permissions, quality-control and editor-support systems over multiple years.

Design Management: Governance Systems

Built reusable standards, review rules, knowledge assets and growth mechanisms so delivery quality would not rely on individual memory.

AI-enabled Delivery: Methods into Workflows

Translated design methods into practical workflows for analysis, documentation, QA automation and AI-assisted front-end delivery.